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User's Manual

Project name: TrueLoaded

Module: Configuration

Email Options

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version 1.2

o s C o m m e r c e m o d u l e s
I n t e g r a t i o n w i t h E R P s y s t e m s
S e r v i c e s
S k i n s

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Introduction

From the Admin Panel > Configuration > Email Options section you can set up the options available to control how the emails are sent to the customers.

Updating E-Mail Transport Method

1. Go to the Admin Panel and click the **Configuration** link.



2. Select the **E-Mail Options** item.

	Title	Value	Action
Administrator	E-Mail Transport Method	sendmail	▶
Configuration	E-Mail Linefeeds	LF	ⓘ
	Use MIME HTML When Sending Emails	true	ⓘ
	Verify E-Mail Addresses Through DNS	false	ⓘ
My Store	Minimum Values	false	ⓘ
	Maximum Values	true	ⓘ
	Images		
	Customer Details		
Shipping/Packaging	Product Listing		
	Stock		
Logging	Cache		
	E-Mail Options		
Download			

3. Since the **E-Mail Transport Method** item is highlighted, click the **Edit** button on the right.

Title	Value	Action
E-Mail Transport Method	sendmail	▶
E-Mail Linefeeds	LF	ⓘ
Use MIME HTML When Sending Emails	true	ⓘ
Verify E-Mail Addresses Through DNS	false	ⓘ
Send E-Mails	true	ⓘ

Note: osCommerce is able to send emails containing HTML to the customer. If the webserver is a Windows server, use **smtp**, and if the webserver is Unix based, use **sendmail**.

- To define server's local connection for sending mail, select the **Sendmail** button.
- To define server's SMPT connection via TCP/IP for sending mail, select the **SmtP** button.



4. Click the **Update** button.

Note: To ensure the correct functioning of emails to be sent to customers, the following settings need to be set:

- E-Mail Transport Method = SMTP
- E-Mail Linefeeds = CRLF

Updating E-Mail Line-Feeds

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **E-Mail Line-Feeds** item in the list and click the **Edit** button.

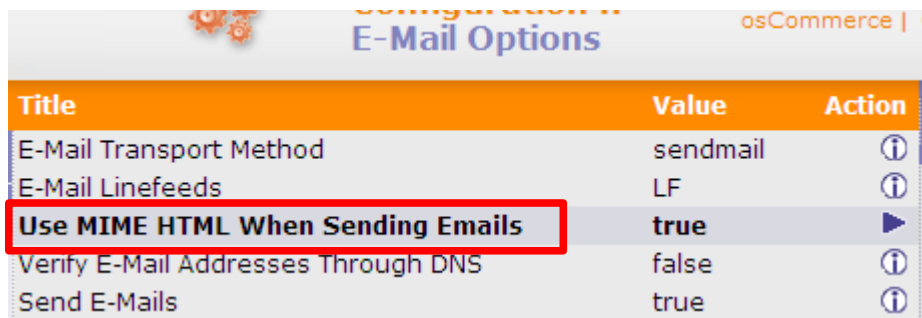
Configuration :: E-Mail Options			osCommerce
Title	Value	Action	
E-Mail Transport Method	sendmail	ⓘ	
E-Mail Linefeeds	LF	▶	
Use MIME HTML When Sending Emails	true	ⓘ	
Verify E-Mail Addresses Through DNS	false	ⓘ	
Send E-Mails	true	ⓘ	

Email Linefeeds defines the character sequence used to separate mail headers. Unix/Linux uses LF alone to separate lines (new line character), but Windows uses a combination of CR & LF (CRLF Line feed).

- To define Line-Feed character sequence to separate mail headers, select the **LF** button.
 - To define Carriage Return Line Feed character sequence to separate mail headers, click the **CRLF** button.
3. Click the **Update** button.

Updating Use MIME HTML When Sending Emails

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **Use MIME HTML When Sending Emails** item in the list and click the **Edit** button on the right.



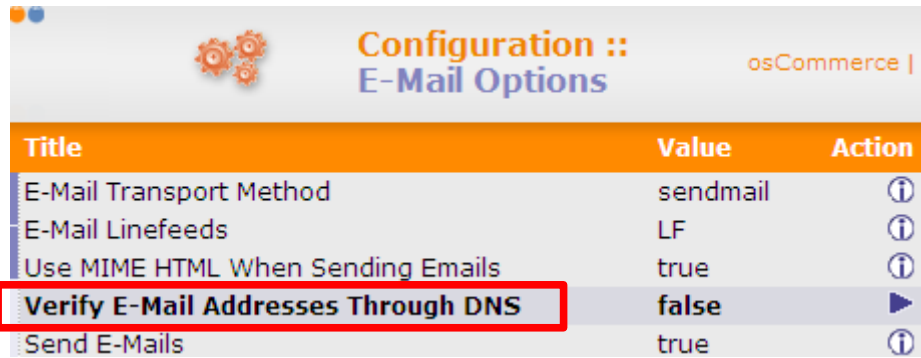
Title	Value	Action
E-Mail Transport Method	sendmail	
E-Mail Linefeeds	LF	
Use MIME HTML When Sending Emails	true	
Verify E-Mail Addresses Through DNS	false	
Send E-Mails	true	

Sending the MIME type defines the content of mail like txt/html, txt/xml, etc.

- To set up sending of e-mails in HTML format, select the **True** button
 - To set up sending of e-mails in TXT format, select the **False** button.
3. Click the **Update** button.

Updating Verify E-Mail Address Through DNS

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **Verify E-Mail Address Through DNS** item in the list and click the **Edit** button on the right.



Title	Value	Action
E-Mail Transport Method	sendmail	(i)
E-Mail Linefeeds	LF	(i)
Use MIME HTML When Sending Emails	true	(i)
Verify E-Mail Addresses Through DNS	false	▶
Send E-Mails	true	(i)

osCommerce is able to verify email addresses by contacting the name server for a domain to ensure that it has been setup to receive emails. This gives a good check to ensure invalid email addresses can't be entered.

Since all the email addresses contain the domain name (@domain.com), the existence of the domain name can be verified to make sure to some extent that the email ID given by the user is valid. This is done through 'nslookup' command; however, this may not work on Windows, so keep it false on Windows based servers.

- To set up verifying e-mail address through DNS server, select the **True** button.
- Select the **False** button if you do not want to verify e-mail address through DNS server.



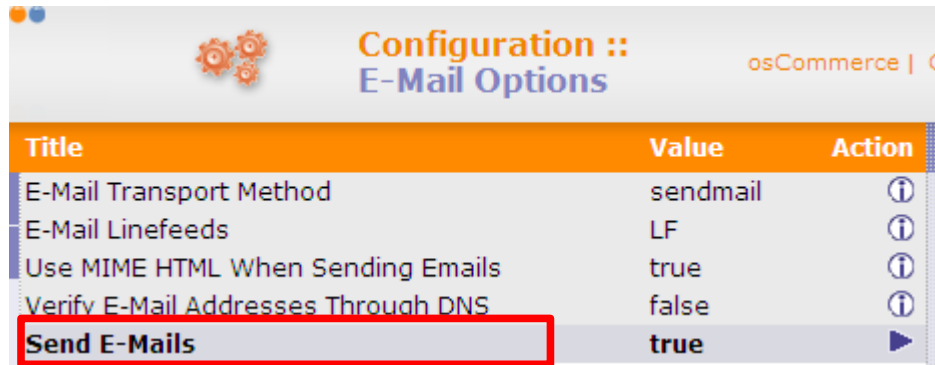
Verify E-Mail Addresses Through DNS
Verify e-mail address through a DNS server

true
 false

3. Click the **Update** button.

Updating Send E-Mails

1. From the Admin Panel click the **Configuration** link and select the **E-Mail Options** item.
2. Select the **Send E-Mails** item in the list and click the **Edit** button on the right.



Title	Value	Action
E-Mail Transport Method	sendmail	i
E-Mail Linefeeds	LF	i
Use MIME HTML When Sending Emails	true	i
Verify E-Mail Addresses Through DNS	false	i
Send E-Mails	true	▶

It is possible to disable sending of emails to customers. This is useful during the development and testing phases.

- Select the **True** button to send emails to the customers when they register or checkout after purchasing.
- Select the **False** button to disable sending of emails to customers.



Send E-Mails
Send out e-mails

true
 false

3. Click the **Update** button.