



**Address:** 24 Luna Close Swindon Wiltshire SN25 2LZ UK  
**Phone:** +44 (0) 7792951549  
**Email:** info@holbi.co.uk  
**Internet:** http://www.holbi.co.uk

## **User's Manual**

**Project name: TrueLoaded**

**Module: Configuration**

**Download**

**Project Leader: Vladislav Malyshev**

**QA: Eduard Shutenko**

**Technical Writer: Yana Lovyagina**

**version 1.2**

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I n t e g r a t i o n w i t h E R P s y s t e m s  
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## Introduction

From the Admin Panel > Configuration > Download section you can configure your downloading settings. The "Download" link allows customers to download the online digital products after these have been purchased.

### Updating Enable Download

1. From to the Admin Panel > **Configuration** section select the **Download** item.

| Configuration      | Download by redirect        | false  |
|--------------------|-----------------------------|--|
| My Store           | Expiry delay (days)         | 7  |
| Minimum Values     | Maximum number of downloads | 5  |
| Maximum Values     | Downloads Controller        | 4  |
| Images             | Update Status Value         |  |
| Customer Details   | Downloads Controller        | <BR><font color="FF0000">NOTE: Downloads are not available until payment has been confirmed</font> |
| Shipping/Packaging | Download on hold message    |  |
| Product Listing    | Downloads Controller        | Allow Download, Processing   |
| Stock              | Order Status Value          |  |
| Logging            |                             |  |
| Cache              |                             |  |
| E-Mail Options     |                             |  |
| <b>Download</b>    |                             |  |
| GZip Compression   |                             |  |
| Sessions           |                             |  |

2. Since the **Enable Download** item is highlighted, click the **Edit** button on the right.

| Title                       | Value  | Action  |
|-----------------------------|--|---|
| <b>Enable download</b>      | <b>false</b>   |  |
| Download by redirect        | false  |  |
| Expiry delay (days)         | 7  |  |
| Maximum number of downloads | 5  |  |
| Downloads Controller        | 4  |  |
| Update Status Value         |  |  |
| Downloads Controller        | <BR><font color="FF0000">NOTE: Downloads are not available until payment has been confirmed</font> |  |
| Download on hold message    |  |  |
| Downloads Controller        | Allow Download, Processing   |  |
| Order Status Value          |  |  |

- Select the **True** button to enable the downloadable products. The buyers will be able to download the online digital products from the web-store (such as DOC, PDF, MP3 files, etc).
- Select the **False** button if you do not want to allow downloading of products.

3. Click the **Update** button.

## Updating Download by redirect

1. From the Admin Panel click the **Configuration** link and select the **Download** item.
2. Select the **Download by redirect** item in the list and click the **Edit** button on the right.

| Title                                    | Value        | Action |
|--|--------------|--------|
| Enable download                          | false        |        |
| <b>Download by redirect</b>              | <b>false</b> |        |
| Expiry delay (days)                      | 7            |        |
| Maximum number of downloads              | 5            |        |
| Downloads Controller Update Status Value | 4            |        |

- Select the **True** button to use browser redirection for downloading. This creates a secure way of products downloading. For example, if a buyer pays for 1 product, he/she can download this product only once. If the “True” is selected, the path for downloading link will not be traced because a new link is generated by the system every time the product is downloaded.
  - Select the **False** button if you do not want to use browser redirection for downloading.
3. Click the **Update** button.

## Updating Expiry delay (days)

1. From the Admin Panel click the **Configuration** link and select the **Download** item.
2. Select the **Expiry delay (days)** item in the list and click the **Edit** button on the right.

| Title                                    | Value    | Action |
|--|----------|--------|
| Enable download                          | false    |        |
| Download by redirect                     | false    |        |
| <b>Expiry delay (days)</b>               | <b>7</b> |        |
| Maximum number of downloads              | 5        |        |
| Downloads Controller Update Status Value | 4        |        |

3. In the field, specify the number of days before the download link will expire.  
*Note: 0 means no limit.*
4. Click the **Update** button.

## Updating Maximum number of downloads

1. From the Admin Panel click the **Configuration** link and select the **Download** item.
2. Select the **Maximum number of downloads** item and click the **Edit** button on the right.

| Title                                    | Value    |
|--|----------|
| Enable download                          | false    |
| Download by redirect                     | false    |
| Expiry delay (days)                      | 7        |
| <b>Maximum number of downloads</b>       | <b>5</b> |
| Downloads Controller Update Status Value | 4        |

3. In the field, specify the maximum number of downloads allowed for each product.  
*Note: 0 means no download authorized.*
4. Click the **Update** button.

## Updating Downloads Controller Update Status Value

1. From the Admin Panel click the **Configuration** link and select the **Download** item.
2. Select the **Downloads Controller Update Status Value** item in the list and click the **Edit** button on the right.

| Title   | Value  |
|---|--|
| Enable download                                 | false  |
| Download by redirect                            | false  |
| Expiry delay (days)                             | 7  |
| Maximum number of downloads                     | 5  |
| <b>Downloads Controller Update Status Value</b> | <b>4</b>   |
| Downloads Controller Download on hold message   | <BR><font color="FF0000">NOTE: Downloads are not available has been confirmed</font> |
| Downloads Controller Order Status Value         | Allow Download, Processing   |

3. In the field, specify the number of days during which the products can be downloaded.  
Default value is 4.
4. Click the **Update** button.

## Updating Downloads Controller Download on hold message

1. From the Admin Panel click the **Configuration** link and select the **Download** item.
2. Select the **Downloads Controller Download on hold message** item in the list and click the **Edit** button on the right.

| Title  | Value   |
|--|---|
| Enable download                                      | false   |
| Download by redirect                                 | false   |
| Expiry delay (days)                                  | 7   |
| Maximum number of downloads                          | 5   |
| Downloads Controller Update Status Value             | 4   |
| <b>Downloads Controller Download on hold message</b> | <b>&lt;BR&gt;&lt;font color="FF0000"&gt;NOTE: Downloads are not available until payment has been confirmed&lt;/font&gt;</b> |
| Downloads Controller Order Status Value              | Allow Download, Processing  |

3. There is a message in the field, which will be inserted automatically in the e-mail by Downloads Controller if the payment has not been confirmed. Default phrase is "NOTE: Downloads are not available until payment has been confirmed." You can edit the message text here if you wish.
4. Click the **Update** button.

## Updating Downloads Controller Order Status Value

1. From the Admin Panel click the **Configuration** link and select the **Download** item.
2. Select the **Downloads Controller Order Status Value** item in the list and click the **Edit** button on the right.

| Title  | Value  |
|--|--|
| Enable download                                | false  |
| Download by redirect                           | false  |
| Expiry delay (days)                            | 7  |
| Maximum number of downloads                    | 5  |
| Downloads Controller Update Status Value       | 4  |
| Downloads Controller Download on hold message  | <BR><font color="FF0000">NOTE: Downloads are not available until payment has been confirmed</font> |
| <b>Downloads Controller Order Status Value</b> | <b>Allow Download, Processing</b>  |

- Specify the Order Status Values by selecting the checkboxes adjacent to the Order Status Values names.

**Downloads Controller Order Status Value**  
Downloads Controller Order Status Value - Default=2

Allow Download  
 Delivered  
 Paypal Processing  
 Pending  
 Processing

#### Description of Statuses:

**Allow Download** – if checked, the buyer will receive a confirmation letter containing the download link to the product.

**Delivered** – the product has been delivered to a customer.

**Paypal Processing** – the PayPal is in process now.

**Pending** – the order has been confirmed by a buyer and is waiting for your further actions.

**Processing** – the order is processing now.

(See “**Setting Up Localization\_Orders Status**” document for additional information on how to create the orders statuses).

- Click the **Update** button.

When a customer has confirmed an order, you can change its status from “Pending” to “Allow Download”, in order to give him/her a possibility to download the product from the website. To do this, go to Admin Panel > Customers/Orders > Orders and select the order.

Click the **Edit** button to open the order's details page. Scroll down the page and find the **Status** field at the bottom. In the dropdown list select the **Allow Download** item. Then, click the **Update** button.

Status:

Notify Customer:  Append Comments:

After that, the **Download** link will appear on the website and a customer will be able to download a product. To do this, a customer should go to My Account > Overview, click the **View** button next to the order name, and then click the **Download** button at the bottom of the order info (in the **Download** box).