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User's Manual

Project name: TrueLoaded

**Module: FAQDesk Listing
Settings**

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version 1.2

o s C o m m e r c e m o d u l e s
I n t e g r a t i o n w i t h E R P s y s t e m s
S e r v i c e s
S k i n s

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Introduction

From the Admin Panel > Configuration > FAQDesk Listing Settings section you can configure the FAQ Desk in your web-store.

Updating Search Results

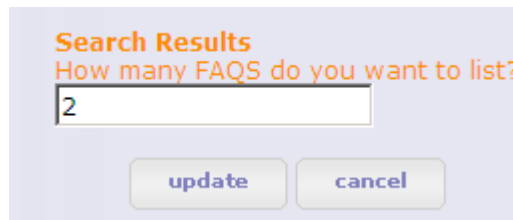
1. From the Admin Panel click the **Configuration** link and select the **Faqdesk Listing Settings** item.

Configuration		
Page Links		5
Display Question		1
Display Short Answer		0
Display Long Answer		4
Display Date		7
Location of Prev/Next Navigation Bar		3
My Store		
Minimum Values		
Maximum Values		
Images		
Customer Details		
Shipping/Packaging		
Product Listing		
Stock		
Logging		
Cache		
E-Mail Options		
Download		
GZip Compression		
Sessions		
Affiliate Program		
Site Maintenance		
Links		
Newsdesk Sticky		
Settings		
Newsdesk configuration options		
Faqdesk Listing Settings		
Faqdesk Frontpage Settings		

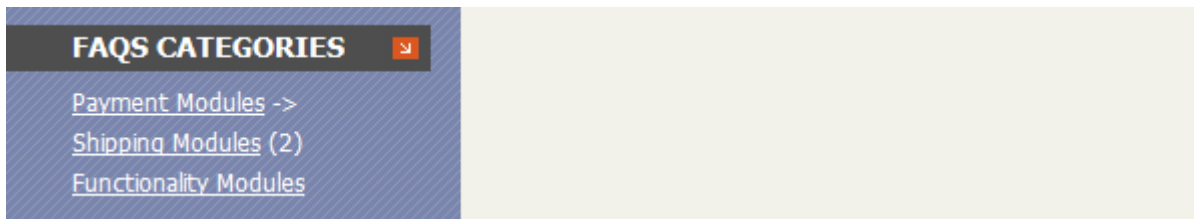
2. Since the **Search Results** item is highlighted, click the **Edit** button on the right.

Faqdesk Listing Settings			osCommerce Catalog Admin Log
Title	Value	Action	Search Results
Search Results	20	▶	<input type="button" value="edit"/>
Page Links	5	ⓘ	
Display Question	1	ⓘ	How many FAQ do you want to list?
Display Short Answer	0	ⓘ	
Display Long Answer	4	ⓘ	
Display Date	7	ⓘ	Date Added: 02/16/2003
Location of Prev/Next Navigation Bar	3	ⓘ	Last Modified

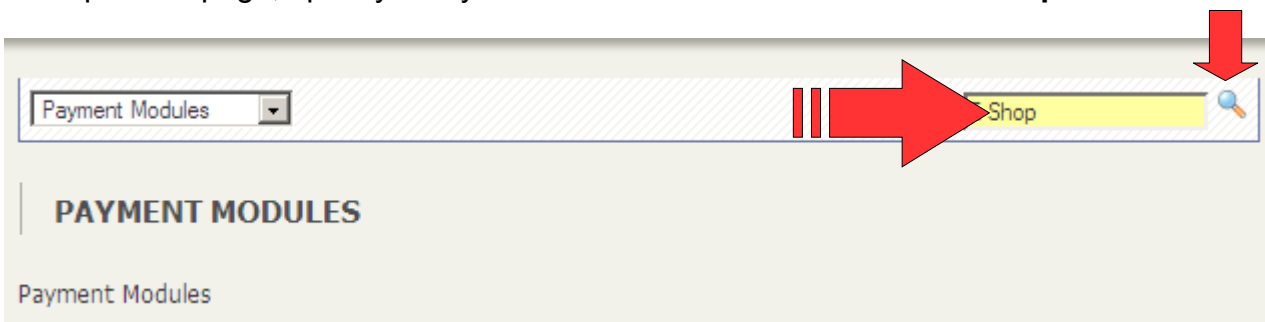
- In the field, specify the number of FAQ articles to list on the Search Results page. For example, specify '2' articles to display.



- Go to website frontend and scroll down the page. Click any category link displayed in the **FAQs Categories** box.



At the top of the page, specify a keyword in the **Search** field and click the “quick find” button.



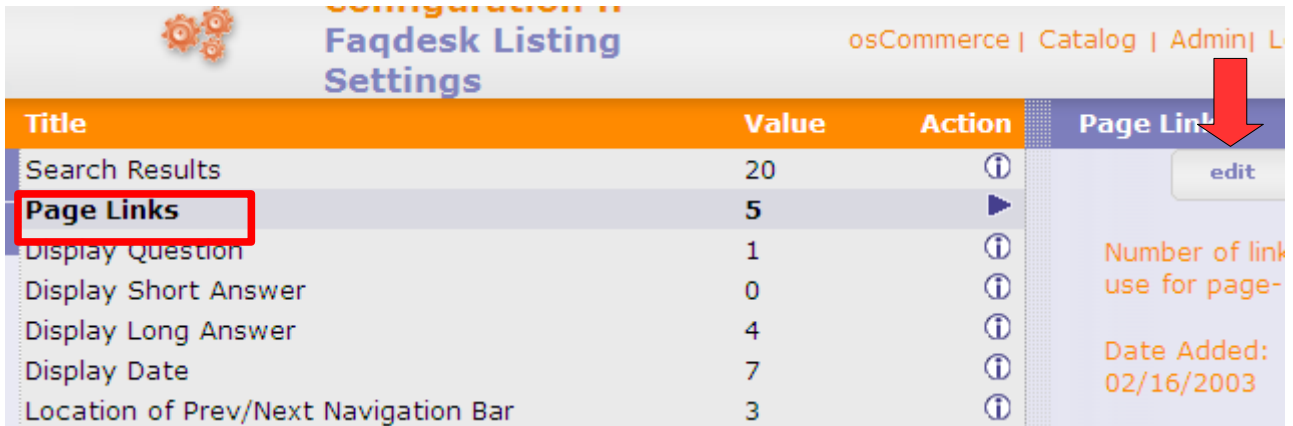
The two articles are displayed on the page, all other articles meeting the search criteria are «hidden», but these can be displayed by the Prev/Next Navigation Bar:



- Click the **Update** button.

Updating Page Links

1. From the Admin Panel click the **Configuration** link and select the **Faqdesk Listing Settings** item.
2. Select the **Page Links** item in the list and click the **Edit** button on the right.



Title	Value	Action	Page Links
Search Results	20	ⓘ	
Page Links	5	▶	edit
Display Question	1	ⓘ	Number of link use for page-
Display Short Answer	0	ⓘ	
Display Long Answer	4	ⓘ	Date Added: 02/16/2003
Display Date	7	ⓘ	
Location of Prev/Next Navigation Bar	3	ⓘ	

3. In the field, specify the number of links to use for page-sets. This feature allows displaying FAQs in the few page-sets. For example, the 20 FAQs were found by Quick Search. Specify 5 in this field, and click the **Update** button. The system will create 5 page-sets displaying 1, 2, 3, 4, 5... page links. Using the Prev/Next Navigation Bar you can open the next/previous page.



SUBCATEGORIES

[Payment Modules](#) [Shipping Modules](#) [Functionality Modules](#)

Displaying 1 to 2 (of 9 articles) **Result Pages: 1 2 3 4 5 [Next >>]**

Question+	Long Answer	Date
Can I buy any article in this E-Shop?	No, though there are some articles that are in our E-Shop only like models. These articles are not to get, and prices are contrary to fact.	<u>2005-02-18 15:18:12</u>
Can I modify or change my Shop at my discretion?	Of course, you can change and modify all at your discretion, but you are responsible for all these overpatchings/changes and efficiency.	<u>2005-02-18 14:57:46</u>

Displaying 1 to 2 (of 9 articles) Result Pages: 1 2 3 4 5 [Next >>]

Updating Display Question

1. From the Admin Panel click the **Configuration** link and select the **Faqdesk Listing Settings** item.
2. Select the **Display Question** item in the list and click the **Edit** button on the right.

Title	Value	Action	Display Question
Search Results	20		<input type="button" value="edit"/>
Page Links	5		
Display Question	1		Do you want display the question? (0=disable; 1=sort order)
Display Short Answer	0		
Display Long Answer	4		
Display Date	7		
Location of Prev/Next Navigation Bar	3		

- Specify **1** in the field to display the **Question** column on the FAQ Categories page and FAQ Search Results page.

Question+	Long Answer
Can I buy any article in this E-Shop?	No, though there are some articles that are in our E-Shop only like models, articles are not to get, and prices are contrary to fact.
Can I modify or change my Shop at my discretion?	Of course, you can change and modify all at your discretion, but you are responsible for all these overpatchings/changes and efficiency.

Displaying 1 to 2 (of 9 articles) Res

Note: You may specify Question location using numbers from 1 – 4.

- Specify **0** in the field to hide the **Question** column on the FAQ Categories page and FAQ Search Results page.
3. Click the **Update** button.

Updating Display Short Answer

1. From the Admin Panel click the **Configuration** link and select the **Faqdesk Listing Settings** item.
2. Select the **Display Short Answer** item in the list and click the **Edit** button on the right.

Faqdesk Listing Settings				osCommerce Catalog Admin Lo
Title	Value	Action	Display Short Answer	
Search Results	20			
Page Links	5			
Display Question	1			
Display Short Answer	1			
Display Long Answer	4			
Display Date	7			
Location of Prev/Next Navigation Bar	3			

Do you want display the short answer? (0=disable; 1 sort order)

- Specify **1** in the field to display the **Short Answer** column on the FAQ Categories page and FAQ Search Results page.

Note: You may specify Short Answer location using numbers from 1 – 4.

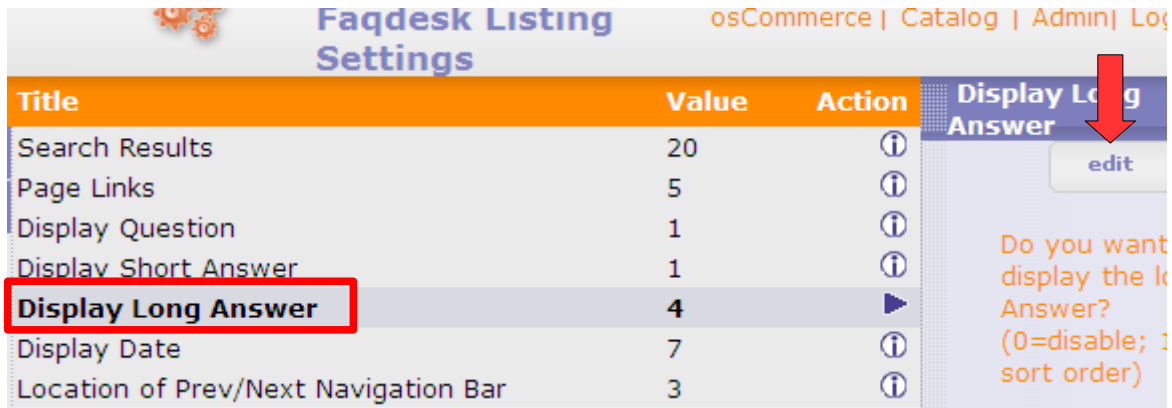
Question+	Short Answer	Long Answer
Can I buy any article in this E-Shop?		No, though there are some articles that are in our E-Shop only like articles are not to get, and prices are contrary to fact.
Can I modify or change my Shop at my discretion?		Of course, you can change and modify all at your discretion, but you are responsible for all these overpatchings/changes and efficiency.
Can I return the Shop?		Unfortunately you can not do it. We don't render done payments.

- Specify **0** in the field to hide the **Short Answer** column on the FAQ Categories page and FAQ Search Results page.

3. Click the **Update** button.

Updating Display Long Answer

1. From the Admin Panel click the **Configuration** link and select the **Faqdesk Listing Settings** item.
2. Select the **Display Long Answer** item in the list and click the **Edit** button.



Title	Value	Action	Display Long Answer
Search Results	20		
Page Links	5		
Display Question	1		
Display Short Answer	1		
Display Long Answer	4		edit
Display Date	7		
Location of Prev/Next Navigation Bar	3		

- Specify **1** in the field to display the **Long Answer** column on the FAQ Categories page and FAQ Search Results page.

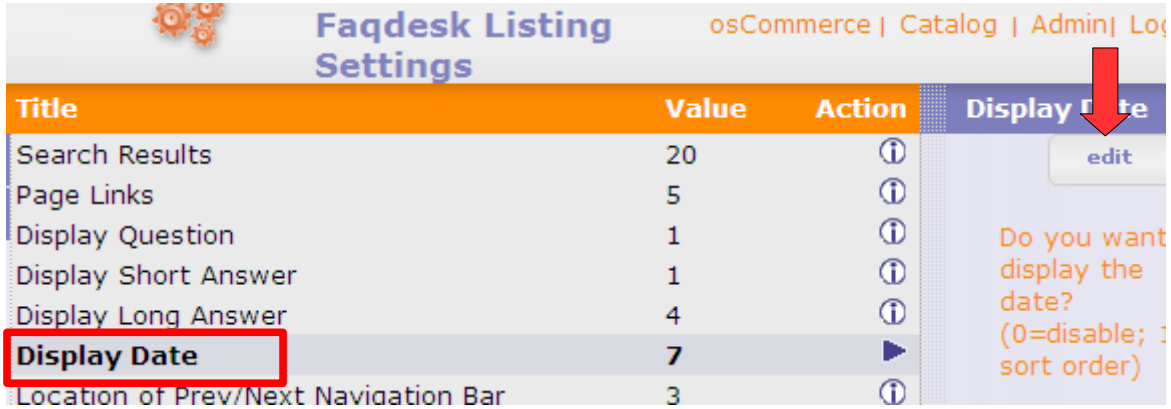
Note: You may specify Long Answer location using numbers from 1 – 4.

Question+	Short Answer	Long Answer
Can I buy any article in this E-Shop?		No, though there are some articles that are in our E-Shop only like articles are not to get, and prices are contrary to fact.
Can I modify or change my Shop at my discretion?		Of course, you can change and modify all at your discretion, but you are responsible for all these overpatchings/changes and efficiency.
Can I return the Shop?		Unfortunately you can not do it. We don't render done payments.

- Specify **0** in the field to hide the **Long Answer** column on the FAQ Categories page and FAQ Search Results page.
3. Click the **Update** button.

Updating Display Date

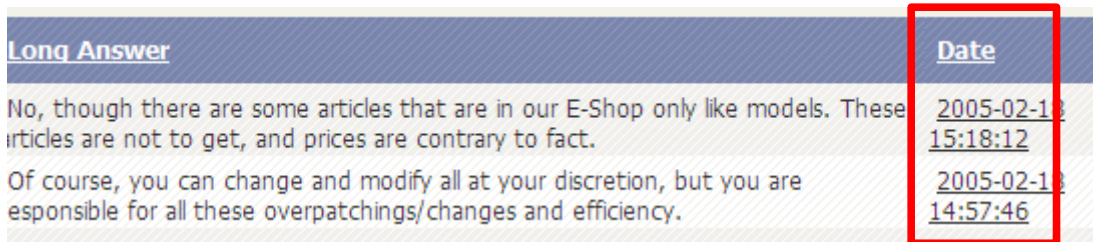
1. From the Admin Panel click the **Configuration** link and select the **Faqdesk Listing Settings** item.
2. Select the **Display Date** item in the list and click the **Edit** button.



Title	Value	Action	Display Date
Search Results	20	(i)	edit
Page Links	5	(i)	
Display Question	1	(i)	Do you want
Display Short Answer	1	(i)	display the
Display Long Answer	4	(i)	date?
Display Date	7	▶	(0=disable; 1
Location of Prev/Next Navigation Bar	3	(i)	sort order)

- Specify **1** in the field to display the **Date** column on the FAQ Categories page and FAQ Search Results page.

Note: You may specify Date location using numbers from 1 – 4.



Long Answer	Date
No, though there are some articles that are in our E-Shop only like models. These articles are not to get, and prices are contrary to fact.	2005-02-18 15:18:12
Of course, you can change and modify all at your discretion, but you are responsible for all these overpatchings/changes and efficiency.	2005-02-18 14:57:46

- Specify **0** in the field to hide the **Date** column on the FAQ Categories page and FAQ Search Results page.
3. Click the **Update** button.

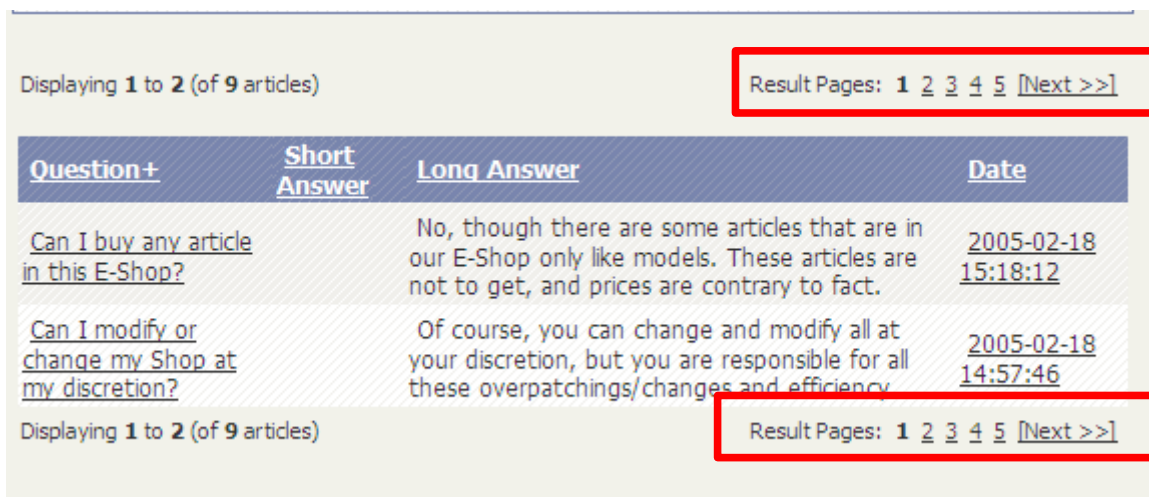
Updating Display Location of Prev/Next Navigation Bar

1. From the Admin Panel click the **Configuration** link and select the **Faqdesk Listing Settings** item.
2. Select the **Display Location of Prev/Next Navigation Bar** item in the list and click the **Edit** button.



Title	Value	Action	Location of Prev/Next Navigation Bar
Search Results	20		
Page Links	5		
Display Question	1		
Display Short Answer	1		
Display Long Answer	4		Sets the location of the
Display Date	7		Prev/Next Navigation Bar
Location of Prev/Next Navigation Bar	3		(1-top)

3. In the field, specify location of the Prev/Next Navigation Bar:
 - Specify 1 to locate the Navigation Bar at the top of the FAQ info box.
 - Specify 2 to locate the Navigation Bar at the bottom of the FAQ info box.
 - Specify 3 to locate the Navigation Bar both at the top and at the bottom of the FAQ info box.



Displaying 1 to 2 (of 9 articles)

Result Pages: [1](#) [2](#) [3](#) [4](#) [5](#) [Next >>]

Question+	Short Answer	Long Answer	Date
Can I buy any article in this E-Shop?		No, though there are some articles that are in our E-Shop only like models. These articles are not to get, and prices are contrary to fact.	2005-02-18 15:18:12
Can I modify or change my Shop at my discretion?		Of course, you can change and modify all at your discretion, but you are responsible for all these overpatchings/changes and efficiency	2005-02-18 14:57:46

Displaying 1 to 2 (of 9 articles)

Result Pages: [1](#) [2](#) [3](#) [4](#) [5](#) [Next >>]

4. Click the **Update** button.